



2017-08-24

Proper charges for childcare

During 2017, the Municipality of Norrköping will be reviewing the childcare fees paid in 2015. We are comparing the information concerning income you provided us with in 2015 with your taxed income according to the Swedish Tax Agency records. This is based on your 2016 income tax declaration for 2015's income. The childcare fee is based on an estimated monthly income, so we divided the Swedish Tax Agency's figure by 12 to obtain an average monthly income.

The income details you provided to us were **lower** than the information we received from the Swedish Tax Agency. This means that **you paid too low a fee** for children in childcare in 2015. When we recalculate the fee using the Tax Agency's data, we see that you should have paid more.

We will now be sending you a bill for **SEK 0000**.

The bill must be paid within 60 days, however you can pay a part of it at a time by using the OCR barcode written on the bill, as long as the full amount is paid by the due date. The bill will be sent to your home address.

If the bill is not fully paid by the last date for payment, a past due notice will be sent to you. If the bill still remains unpaid, the amount will be sent for collection with additional charges.

Can I request additional information concerning the fee stated on the bill?

Use the e-service at minasidor.norrkoping.se to request additional supplemental information. Your case will be sent to an administrator who will deal with your case. E-services requires an e-ID.

My bill seems correct, but I cannot pay it all at once, what should I do?

If you cannot pay the bill in full right now you can apply for a deferral. The deferral can be up to a maximum of 12 months after the date on the bill depending upon the how much the amount is. During the deferral period, you pay a part each month, a minimum of SEK 100 (use the same OCR number with each payment). If the bill is not paid in full within the given period, the case will be sent to Collections, after one reminder. If you want to apply for a deferral use the e-service at minasidor.norrkoping.se. The service requires an e-ID.

If I think the information on the bill is incorrect, what should I do to contest it?

If you want to contest the bill we need your dispute **in writing within one month** of the due date. Clearly specify what it is you are disputing. We will make an investigation and send our decision to you. Any claim disputing the amount may be sent to:

Norrköpings kommun
Utbildningskontoret
Avgiftskontrollen
601 81 Norrköping

Have you reported your current income?

You who have parental responsibility for your children, have a responsibility to report the accurate amount of income and family situation so that the childcare fee is calculated accurately for your household. The childcare fee rates applies to both single and married guardians. With regards to the fee, couples who cohabit are viewed as equal to married couples even if the children are not from both parties.

Further information about the review of fees is available at www.norrkoping.se
If you have any questions about your bill, please use the e-service at <https://minasidor.norrkoping.se>

If you wish to contact the Fee Review Office please <mailto:avgiftskontroll@norrkoping.se> use the e-service at minasidor.norrkoping.se. Your case will be sent to an administrator, who will review your case within four weeks.

Fee Review Office: Tele. 011-15 18 08, telephone hours 10:00-12:00, Monday-Friday.

Linnea Lagnström
Administrative Manager